

**PRIVACY POLICY / POLITICA DE  
CONFIDENTIALITATE**

**TeleTrade - DJ International Consulting Ltd**

**January 2015**

In the event of any conflict or inconsistency between the English and the Romanian versions, the English original shall prevail.

1 Textul este o traducere din limba engleza. In cazul oricarei diferente de interpretare, varianta in limba engleza va prevala.

## Privacy Policy

This Privacy Policy is valid for all information that TeleTrade-DJ International Consulting Ltd ("TeleTrade" or the "Company") receives from the user during his registration of the trading account or during his subscription to any services of TeleTrade and during his visits the website <http://www.teletrade.eu/> and <https://my.teletrade.eu> .

## Personal Information

When you fill out the form on the website of TeleTrade to open a trading account (real or competitive), we require your name and surname as well as some additional data in the context of an account (services). All these data are required for the conclusion of the Contract for the provision of services. In addition, the company may need to identify you as the company's Client to resolve financial issues. We also ask the e-mail address (e-mail) for the reason that TeleTrade may contact you in an emergency situation. TeleTrade does not sell or disclose the personal information about its Clients. TeleTrade may transmit the user's personal information to third parties only if:

- It was your wish to disclose this information;
- It is required by the rules of the service provided and defined in the corresponding contract (for example publication of the competition rating);
- It is required by the legislation and / or by the authorities in compliance with legal procedures. TeleTrade protects with password the client's personal information. The whole network communication in the context of sharing personal information is followed by the encryption. All received information that the Client provides is stored on

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## Politica de confidentialitate

Aceasta politica de confidentialitate este valabila pentru toate informatiile pe care TeleTrade DJ-International Consulting Ltd ("TeleTrade" sau "Compania"), le primeste de la utilizator in timpul inregistrarii sale a contului de tranzactionare sau in timpul abonarii la orice tip de servicii oferite de TeleTrade si in timpul vizitelor sale pe website-ul <http://www.teletrade.eu/> si <https://my.teletrade.eu> .

## Informatii Personale

Cand completati formularul de pe site-ul TeleTrade pentru a deschide un cont de tranzactionare (real sau demonstrativ), avem nevoie de numele si prenumele dvs, precum si de unele informatii suplimentare in contextul unui Cont (servicii). Toate aceste date sunt necesare pentru incheierea contractului de furnizare a serviciilor. In plus, Compania ar putea avea nevoie de aceste date pentru a va identifica in calitate de Client al Companiei pentru a rezolva problemele legate de aspecte financiare. Cerem, de asemenea, adresa de e-mail (e-mail) pentru ca TeleTrade sa va poata contacta intr-o situatie de urgenta. TeleTrade nu va vinde si nu va divulga informatii personale despre Clientii sai. TeleTrade poate transmite informatii personale ale utilizatorilor catre terte parti numai daca:

- A fost dorinta dvs de a dezvalui aceste informatii;
- Sunt cerute de normele de serviciu prevazute si definite in contractul corespunzator (De exemplu, publicarea rating-ului de concurs);
- Este cerut de legislatie si / sau de catre autoritatil in conformitate cu procedurile legale. TeleTrade protejeaza cu parola, informatiile personale ale Clientului. Intreaga retea de comunicare in contextul schimbului de informatii cu caracter personal este ulterior criptata. Toate informatiile primite prin care

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secure servers and only authorized staff have access to this information.

### **Depositing and withdrawing funds**

The Client can use different card processing companies for depositing and withdrawing funds to and from his trading account. The card processing company will not retain, store, share or use the received information for other purposes.

### **Cookies**

A cookie is a piece of information that is stored on user's computer by the web browser. Cookies do not contain the personal identity of any person visiting the Company's website. TeleTrade may use cookies on some pages of the website to improve the content of the website and the Company's services. Cookies also can be used to analyse the traffic on the Company's website. If you do not wish to receive cookies, you can adjust your web browser that cookies will be declined.

### **Changes in this Privacy Policy**

TeleTrade has right to amend/change these privacy policy. TeleTrade will inform its clients if there are significant changes happened.

### **Client's Rights**

The client has right to inform himself about the personal information received by the Company, right to change and update his personal information, right to prevent unsolicited marketing etc.

rezulta ca Clientul ofera aceste date, sunt stocate pe servere securizate si numai personalul autorizat are acces la aceste informatii.

### **Depunerea si retragerea de fonduri**

Clientul poate utiliza carduri eliberate de diferite companii pentru depunerea si retragerea de fonduri catre contul sau de tranzactionare. Compania care elibereaza cardurile nu va pastra, stoca, transmite sau folosi informatiile primite in alte scopuri.

### **Fisiere cookies:**

Un cookie reprezinta o parte din informatiile care sunt stocate pe computerul utilizatorului prin browser-ul de internet. Cookie-urile nu au identitatile personale ale tuturor persoanelor care viziteaza website-ul companiei. TeleTrade poate folosi cookie-uri pe anumite pagini ale website-ului pentru a imbunatati continutul website-ului si a serviciilor Companiei.

Cookie-urile, de asemenea, pot fi folosite pentru a analiza traficul de pe website-ul Companiei.

Daca nu doriti sa primiti cookie-uri, puteti ajusta browser-ul sa nu le mai primiti.

### **Modificari in aceasta Politica de Confidentialitate**

TeleTrade are dreptul de a modifica / schimba aceasta Politica de Confidentialitate. TeleTrade va informa Clientii sai in cazul in care exista schimbari semnificative.

### **Drepturile clientului**

Clientul are dreptul de a se informa cu privire la informatiile personale primite de la Companie, dreptul de a schimba si de a actualiza informatiile sale personale, dreptul de a interzice comercializarea nesolicitata, etc.

### Enquiries

If you have any questions regarding this Privacy Policy or any questions about the usage of your personal information, please e-mail us [support@teletrade.eu](mailto:support@teletrade.eu) or call us (+357-22-514442).

### Intrebari

Daca aveti orice intrebari referitoare la aceasta Politica de Confidentialitate sau orice alte intrebari cu privire la utilizarea informatiilor dvs personale, va rugam sa ne trimiteti un e-mail ([support@teletrade.eu](mailto:support@teletrade.eu)) sau sa ne contactati (+357-22-514442).

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